

The water in the reservoirs is transported to the water treatment works and sent to the service reservoirs after treatment.

The sun heats up the water from oceans, lakes and plants, and water evaporates into water vapour.



As the water vapour rises up into the air, it starts cooling down and forms tiny water droplets. These water droplets come together to form clouds.

When water droplets get bigger and heavier, they begin to fall as rain.



The water in the service reservoirs is transported to the taps of our homes through distribution network.



Used water is transferred to sewage treatment works for treatment before discharged into the sea or for recycling.

Distribution to consumers

